

Virtual Scan Voyager User Guide

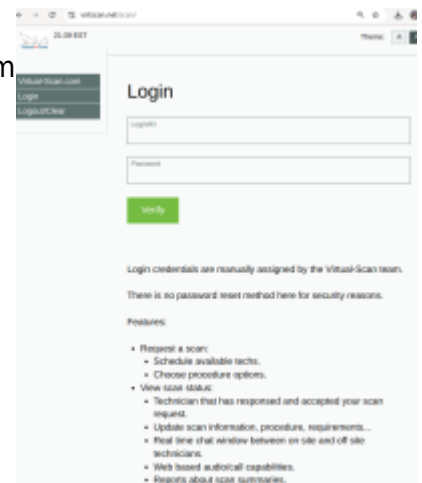
Sharing publically how to use the Virtual Scan Voyager Client Interface to request a scan. It's not useful unless an installed customer, but if you are exploring how Virtual Scan can help you, this is how we operate.

Become a customer

It's a process, we can interface with most MRI and CT systems, both Unix and Microsoft systems: Start by contacting us at; <https://www.virtual-scan.com/contact>

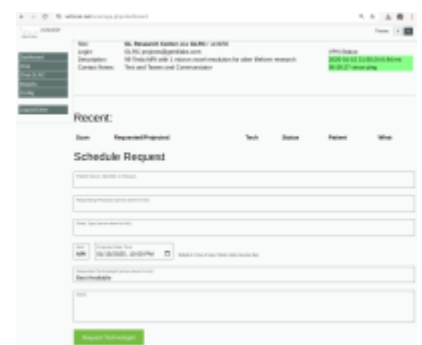
Login

As a customer, you can use your assigned login and password to request a scan at: [<https://virtscan.net/scan>] In some cases, the system will lauto-recognize the site by IP address and other factors. Each site gets 1 login.

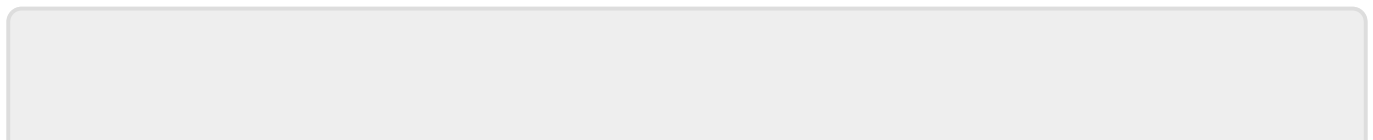
A screenshot of the Virtual Scan Voyager login interface. It features a 'Login' heading, a 'Username' input field, a 'Password' input field, and a green 'Verify' button. Below the login fields, a note states: 'Login credentials are manually assigned by the Virtual-Scan team. There is no password reset method here for security reasons.' A 'Features' section follows, listing capabilities such as requesting scans, scheduling, viewing status, and real-time chat.

Dashboard / Request

Once logged in, you can use a form to request a scan. This notifies all available technologists via SMS/Text as well via the Virtual Scan Communicator our web based chat, voice, phone call and screen sharing system.

A screenshot of the Virtual Scan Voyager dashboard. It shows a 'Recent' section with a table of requests. Below this is a 'Schedule Request' form with fields for 'Requester Name', 'Requester Email', 'Requester Phone', 'Requester Address', 'Requester City', 'Requester State', 'Requester Zip', 'Requester Country', 'Requester Date', 'Requester Time', 'Requester Notes', and 'Requester Signature'. A green 'Schedule Request' button is at the bottom.

On your dashboard you can monitor your open requests as well as the acceptance and scheduling of your request,



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<https://wiki.virtual-scan.com/doku.php?id=voyager:start&rev=1736996297>

Last update: **2025/01/16 02:58**

